



blackhawk.io
intelligent operations

blackhawk.io

Intelligent GSE Maintenance & Operations

Explore the future of connected GSE operations.

 TRACK



 MAINTAIN



 SECURE



 PERFORM

Blackhawk.io is redefining how ground handling GSE maintenance and operations run. Our unified platform, connects equipment, people, workflows, and services into a seamless digital ecosystem. From real-time GSE tracking and preventative maintenance to SLA reporting and lifecycle asset management, we deliver smart, scalable solutions for ground handlers, workshops, OEMs, and financiers.

INSIDE:



Ground Handling (Airlines, Airports & Service Operators)



GSE Contract Maintenance & Workshops



GSE Manufacturers (OEMs)



GSE Financiers & Leasing Firms

One Platform. Many Solutions.



Ground Handling (Airlines,
Airports & Service Operators)



GSE Contract Maintenance &
Workshops




SMARTER GROUND HANDLING FOR ON-TIME PERFORMANCE

Real-time GSE visibility across the ramp

Digital forms, compliance, and safety pre-checks

SLA reporting and contractor accountability

Improve GSE procurement decisions

-  Improve turnaround time
-  Enhance safety & compliance
-  Ensure asset readiness and service quality



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

DIGITISE SERVICE. WIN WITH SLA TRANSPARENCY

Predictive & planned maintenance from runtime data

Smart digital inspections with timestamps/photos

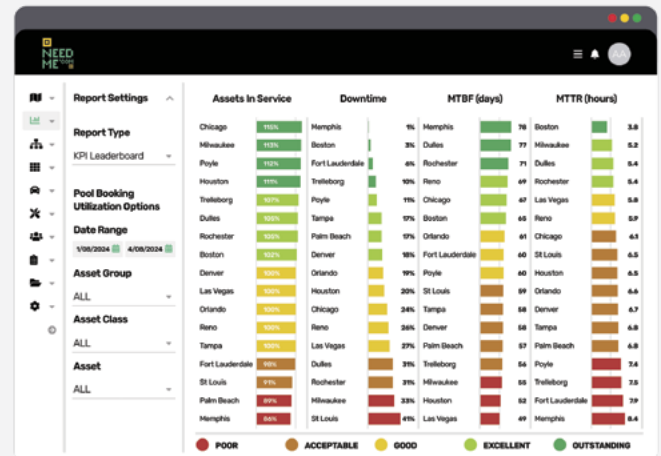
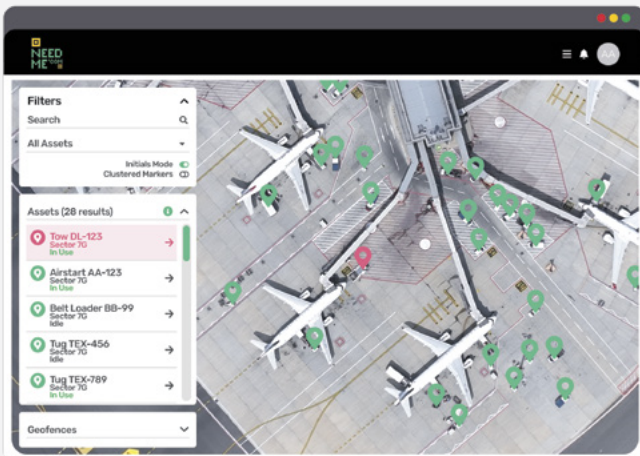
SLA reporting as a competitive differentiator

Customer collaboration portals for real-time updates

-  Prove contract performance with automated SLA dashboards
-  Reduce downtime & AOG risks through predictive servicing
-  Gain competitive edge – digital transparency wins contracts



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TRANSFORMING THE ENTIRE GSE OPERATIONS AND MAINTENANCE ECOSYSTEM.



GSE Manufacturers (OEMs)



GSE Financiers & Leasing Firms

ENABLE CONNECTED EQUIPMENT-AS-A-SERVICE

- Embedded telematics & usage tracking
- Warranty usage verification & proactive service
- White-label customer portals & apps
- Secure OEM data integrations & diagnostics

- Lower warranty risk with verified data
- Offer smarter service packages
- Strengthen customer loyalty with lifecycle insights

SECURE, TRANSPARENT, USAGE-BASED LEASING

- Runtime & location tracking per asset
- Usage-based billing (pay-per-use, lease-by-hour)
- Remote immobilisation & tamper alerts
- Automated floorplan auditing & lifecycle tracking

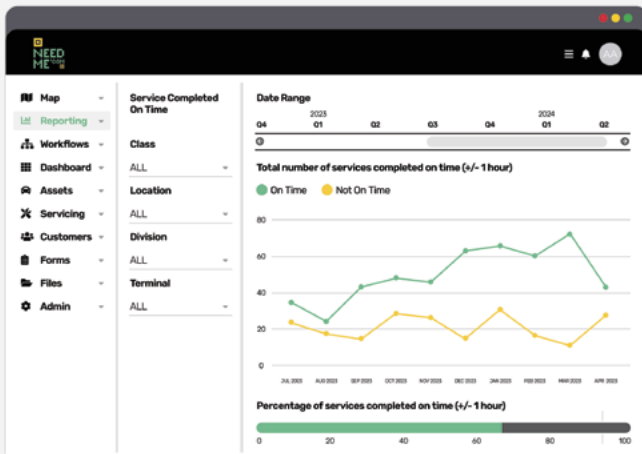
- Protect asset value & reduce misuse
- Offer modern, flexible finance models
- Automate audits & reduce risk exposure



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Lease Utilization

Name	Type	Asset ID	Year	Group	Odometer (mi)	Service Schedule	Lease Mileage	Lease Expiry	Mileage Rate (mi)
SUV1-ABC	SUV1-ABC	2020	Alpha	10,000	Vehicle 10k	15,000	Jan 01	10,000	100%
SUV2-DEF	SUV2-DEF	2019	Bravo	20,500	Vehicle 10k	25,000	Jan 01	12,500	61%
EV-ABC	EV-ABC	2024	Charlie	10,400	EV 25k	90,000	Feb 01	25,000	24%
TOW-ABC	TOW-ABC	2022	Alpha	5,000	GSE 10k hrs	10,000	Jan 01	5,000	50%
BELT-DEF	BELT-DEF	2022	Bravo	6,500	GSE 10k hrs	10,000	Feb 01	6,500	65%
TUG-GH8	TUG-GH8	2021	Charlie	12,250	GSE 10k hrs	15,000	Mar 01	12,250	81%
TOW-GH8	TOW-DEF	2023	Alpha	4,000	GSE 10k hrs	10,000	Mar 01	4,000	40%
BELT-GH8	BELT-GH8	2023	Bravo	4,450	GSE 10k hrs	10,000	Mar 01	4,450	44%
TUG-KLM	TUG-KLM	2017	Charlie	25,000	GSE 10k hrs	50,000	Apr 01	25,000	50%
COACH-01	COACH-01	2018	Charlie	21,750	Diesel 25k	50,000	Apr 01	21,750	43%

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We're Powering the Future of Aviation Services

About Blackhawk.io – Intelligent Operations

Blackhawk.io connects people, equipment, and data to make operations smarter. We integrate and automate through IoT, AI, and digital workflows that are easy for people to use – turning digital transformation into business performance. Our SaaS platforms improve maintenance, compliance, and collaboration across the entire equipment lifecycle. By combining human expertise with intelligent technology, we help teams work faster, improve profitability, make better decisions, and achieve more together.

LET'S BUILD SMARTER GSE OPERATIONS TOGETHER.



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